



CARING FOR YOUR COMFORT

4 DELAVERGNE AVENUE, WAPPINGERS FALLS, NY 12590

(845) 297-4000 FAX: (845) 297-4575

Preferred Customer

*Inspection, Service and Maintenance Agreement
Choose the plan that best fits your needs...*

GOLD

Inspection and Cleaning: A professional inspection, cleaning and tune-up will be performed (as detailed on the reverse page) during normal business hours, to assure maximum operating performance.

Service + Parts + Labor: Replacement or repair at our option any time during the term of the agreement during normal business hours. Normal after hours service charges apply. (Units must be installed after 1989)

SILVER

Inspection and Cleaning: A professional inspection, cleaning and tune-up will be performed (as detailed on the reverse page) during normal business hours, to assure maximum operating performance.

Service + Labor only: Repair during normal business hours for the term of the agreement

BRONZE

Inspection and Cleaning: A professional inspection, cleaning and tune-up will be performed (as detailed on the reverse page) during normal business hours, to assure maximum operating performance.

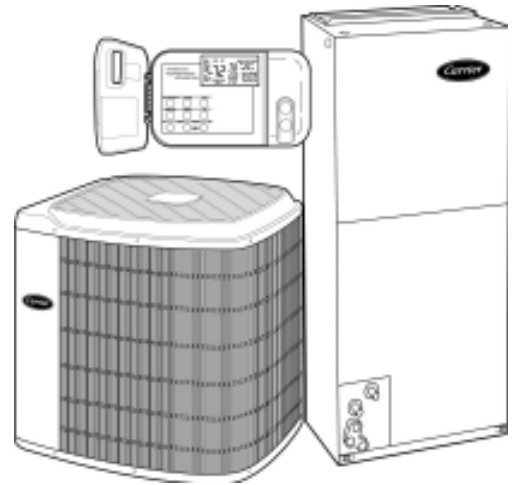
Acceptance of one of the
Inspection, Service and Maintenance Agreements

Makes you a ***preferred customer***

Which means you will receive service ahead of non-agreement customers. Being a preferred customer also entitles you to a 10% discount on any labor or material not covered in this contract.

Air Conditioning / Heat Pump Spring Inspection and Cleaning

- ☑ The Condensor Coil fins will be inspected, cleaned with water and straightened as required.
- ☑ The evaporator coil will be inspected.
- ☑ The blower wheel will be inspected.
- ☑ The refrigerant charge will be checked by superheat/sub cooling method.
- ☑ Airfilter will be replaced (fiberglass disposable type only).
- ☑ Belts and pulleys will be inspected and adjusted if necessary.
- ☑ Lubrication of motors and bearings if oiling points are present.
- ☑ Thermostat will be checked and calibrated if required.
- ☑ Controls and Safeties will be inspected and tested.
- ☑ Capacitors will be tested.
- ☑ Condensate drain will be checked to assure it is open.
- ☑ Condensate pumps will be tested.
- ☑ Crank Case heater will be operationally checked.
- ☑ Relays and contactors will be inspected.
- ☑ Unit disconnect will be inspected.
- ☑ Unit wiring will be inspected and loose connection will be tightened.
- ☑ Temperatures and pressures will be taken and recorded.
- ☑ Ductwork will be visually inspected for leaks and proper insulation.



Heat Pump* Fall Annual Inspection and Cleaning

- ☑ All items listed above.
- ☑ Defrost timer will be checked.
- ☑ Reversing valve will be tested.
- ☑ Auxiliary strip heaters will be checked.

*A heat pump agreement gets both a spring and fall inspection as detailed above. You do not need both an air-conditioning and heat pump agreement.

Other Air Conditioning Related Services Available

Coil Disinfectant: Thoroughly clean and disinfect evaporator coil and apply mold and bacteria inhibitors.

Media Air Cleaner Service: Replace filter media.

Electronic Air Cleaner Service: Thoroughly clean pre filters and collector cells.

House Doctor: Test home for draft, mold, and dust causing air leaks.

Duct Cleaning: Thoroughly brush and vacuum the interior of the duct system to remove allergy-aggravating dust.

Visit our newly renovated showroom
Operating and On Display
Beautiful mantels, fireplaces, stoves, inserts and fireplace accessories
and
High efficiency heating and air conditioning equipment

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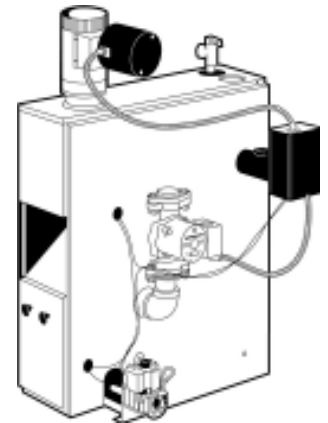
Boiler / Furnace Annual Inspection and Cleaning

- ☑ The heat exchanger will be brushed and vacuumed as required.
- ☑ The flue pipe and chimney thimble will be cleaned.
- ☑ Belts and pulleys will be inspected and adjusted if necessary.
- ☑ Lubrication of motors and bearing if oiling ports are present.
- ☑ Thermostat will be checked and calibrated if required.
- ☑ Controls and Safeties will be inspected and tested.
- ☑ Capacitors will be tested.
- ☑ Air filter will be replaced (fiberglass disposable type only).
- ☑ Emergency Switch will be tested.
- ☑ Unit wiring will be inspected and loose connection will be tightened.
- ☑ Visible piping and valves will be inspected for leaks.
- ☑ Temperature rise across the heat exchanger will be measured.
- ☑ Combustion efficiency will be tested.



Gas Systems

- ☑ The gas valve will be tested.
- ☑ The ignition transformer will be tested.
- ☑ The thermocouple will be replaced or the flame sensor will be cleaned.
- ☑ Burners will be inspected and cleaned if required.



Oil Systems

- ☑ The nozzle and fuel filter cartridge will be replaced.
- ☑ The fuel pump will be tested.

Other Heating Related Services Available

Evaporative Type Humidifier Service: Clean humidifier and replace media pad or wheel and distributor.

Steam Type Humidifier Service: Thoroughly clean water pan and electric heating element. Inspect water filters.

Media Air Cleaner Service: Replace filter media.

Electronic Air Cleaner Service: Thoroughly clean pre filters and collector cells.

Oil Fired Water Heater: Clean heat exchanger, replace nozzle and fuel filter cartridge, test combustion efficiency.

Gas Water Heater: Replace thermocouple and clean burners.

Don't forget to service your gas fireplace or stove

Gas Fireplace, Stove or insert: Clean glass, remove old embers, vacuum interior if needed, and install new embers. Relight unit, test and adjust if necessary to achieve proper operation and flame pattern.

Conditions

Normal Working Hours Are:
Monday - Friday 7:00am to 5:00pm

- This contract sets fourth the entire Agreement between the parties. It is agreed that the only parties to this agreement are the customer and the dealer signing it and no others.
- In no event shall the dealer be liable for special, incidental or consequential damages or losses caused by any act beyond the reasonable control of the dealer or misuse or abuse of the equipment by the customer.
- This agreement shall not become effective until the equipment to be covered is inspected and accepted by the dealer or his authorized representative.
- It is agreed that this agreement does not cover electrical (including resetting of circuit breakers), ductwork, cabinets/housing, balancing or plumbing services performed beyond the units listed in the equipment schedule.
- Service will not be rendered under this agreement in any case that the customer has a past due account.

Exclusions

- Service relating to fuel quality or supply.
- Agreements are exclusive of compressor or heat exchanger replacement when the unit is out of manufacturers warranty.
- Refrigeration lines, piping, wiring, not accessible or in ceilings, walls or floors are excluded. Boiler agreements cover burner and primary operating controls only. Circulator, zone valves, expansion tank, relief valves, air vents and domestic coil are not covered.

After Hours Service Charges

- There will be a COD charge of \$150.00 for any service call not performed during normal business hours (stated above). This charge applies to all levels of service agreements.

Terms

- Please check the agreement(s) that best suits your needs.
- 5% discount for payments made before April 30th 2004.
- 5% Senior Citizens Discount.
- Calculate the total cost.
- Add 8 1/4% sales tax to the total after discounts
- Please return the signed contract along with your payment.
- Make checks payable to: **Sigma-Tremblay**
4 Delavergne Avenue
Wappingers Falls, New York 12590

Thank you for choosing a Sigma-Tremblay Service Agreement